



March 1, 2020

**Re: Bridge Letter – Oracle Fusion Cloud Services**

Dear Valued Customer:

As you may know, Oracle America, Inc. underwent a SOC 1 Type 2 examination for Oracle Fusion Cloud Services for the period April 1, 2019 to September 30, 2019.

The objective of this letter is to provide our clients and our clients' external financial statement auditors with an update regarding our services and the related controls included in the scope of the SOC 1 report for the period of time that has elapsed since the end of the review period. In light of this, please be advised that the following statements are true to the best of our knowledge for the period of time between the conclusion of the review period and the date of this letter:

- There have been no events subsequent to the review period of the report that would have a significant effect on our assertion contained within the report.
- There have been no significant changes to our services or the underlying processes and/or systems since the conclusion of the review period.
- There have been no significant changes to our control objectives or the related control activities described in the SOC 1 report since the conclusion of the review period.
- The control activities that govern our services have operated as described in the SOC 1 report since the conclusion of the review period.
- There have been no significant changes to the complementary user entity controls necessary to achieve the control objectives as described in the SOC 1 report.
- We are not aware of any significant operating or design deficiencies specific to the control activities described in the SOC 1 report that have occurred since the conclusion of the review period.

If you have any further questions regarding this topic, please contact [SaaS SOC bridge letter questions ww\\_grp@oracle.com](mailto:ww_grp@oracle.com).

Sincerely,

*Milan M Patel*

Milan Patel  
Vice President SaaS Compliance